



Creating healthier communities. Together.

**BOARD OF DIRECTORS
OPEN MEETING**

Tuesday, September 26, 2023
Site: Belleville General Hospital
Meeting Room: WCA2 Education Centre

Board: Lisa O’Toole (Chair), Gary Hannaford (Vice-chair and Treasurer), Nancy Evans, Andrew Fleming, Bob Forder, Tamara Kleinschmidt, Gary Mitchell, Mike O’Shea, Christian Sauvageau, Yves Savoie, Stacey Daub (President & Chief Executive Officer), Dr. Colin MacPherson (Chief of Staff) and Lina Rinaldi (Vice President, Chief Nursing Executive)

Staff: Matthew Campbell, Gina Johar, Susan Rowe, William (Bill) Tottle, Sheila Mabee (recorder)

Time	Item	Agenda Topic	Lead	Reason
3:45	1.0	Call to Order 1.1 Land Acknowledgement 1.2 Approval of Agenda 1.3 Declaration of Conflict of Interest	L. O’Toole	Decision
3:55	2.0	Quinte Health Values in Action Award - CTC	T. Kleinschmidt	Recognition
4:05 4:20 4:30 4:35	3.0	Reports 3.1 Belleville General Hospital Foundation Update 3.2 Report of the President & CEO 3.3 Report of the Chief of Staff 3.4 Report of the Chair	T. Bray, S Cook S. Daub C. MacPherson L. O’Toole	Information Information Information Information
4:45	4.0	Information/Discussion/Decision 4.1 23/24 Priorities Aligned to Strategy	N. Evans	Information
4:55	5.0	Consent 5.1 Minutes – June 27, 2023 5.2 Minutes – July 31, 2023 5.3 Quality of Patient Care Committee Update 5.3.1 Medical Director Appointment: Lab 5.4 Governance, Communications and Strategy Committee Update 5.5 Audit and Resources Committee Update 5.6 Nominations Sub-Committee Update	L. O’Toole	Decision Decision Information Decision Information Information Information Information
5:00	6.0	Adjournment <i>Next Board Meeting: November 28, 2023</i>	L. O’Toole	Decision
5:00 – 5:15	7.0	Media Interviews / Break		



Summary
Board of Directors
September 2023
Belleville General Hospital

Values in Action Award

At the beginning of each meeting, the Board of Directors shines a well-deserved spotlight on the great work of our teams that bring our Quinte Health values to life – Imagine it’s you, Value everyone, We all make a difference, and Stronger together. This month, the Board acknowledges the remarkable work of two members of the Quinte Children’s Treatment Centre (CTC) – Kerri Cater and Kristine Gyuk – for their work with those living with Fetal Alcohol Spectrum Disorder (FASD).

September is National Fetal Alcohol Spectrum Disorder Awareness Month. Some members of the Board will sport red shoes, the national awareness symbol, which started when a person living with the disorder wore red shoes to speak at an international event. Red shoes have come to symbolize the strengths and uniqueness of this community. (Full story about FASD can be found on the news section of our website - <https://quintehealth.ca/news-story/little-known-disorder-affecting-4-of-canadians/>)

Lisa O’Toole takes the reigns as Board Chair

(Please see news release: Quinte Health welcomes the 2023/24 Board of Directors)

COVID/Respiratory Activity and Fall/Winter Planning

While COVID activity is much less than it was 18 months ago, there is a slight upward trend of hospitalized patients at Quinte Health and in detection of COVID in wastewater (an effective indicator of future rates of infection) in the southeast region of Ontario. We continue to monitor these trends along with staff illnesses as we plan for increased respiratory illness over the Fall/Winter with HPE Public Health and our community partners. At Quinte Health, we continue to require that masks be worn in clinical areas, and we are revisiting our internal respiratory season plan as we go into the fall season.

Post Pandemic Stabilization

Quinte Health continues to shift away from the crisis management of the pandemic and towards rebuilding and stabilizing the organization through a focus on quality care, innovation, and connection with community partners to find new solutions to meet the health care needs of the community.

Recent accomplishments include:

- Quinte Health and Hastings Prince Edward OHT recently received a grant of \$147,000 to expand the remote monitoring of people with moderate to severe Chronic Obstructive Pulmonary Disease (COPD) in this region. (For more on this service, visit - <https://quintehealth.ca/news-story/new-program-keeps-copd-patients-breathing-easy-at-home/>)
- Since April 1, Quinte Health has hired 266 new staff members, including 95 nurses and 83 other clinical staff. We’ve taken a renewed focus on two main areas: 1) supporting more

students/residents to 'learn and stay with Quinte'; and supporting more internationally educated individuals to join the team. The focus on internationally trained staff and physicians has led to 15 new staff and 2 physicians joining Quinte Health this year, with another 3 physicians confirmed to start.

- Quinte Health's stroke program received the prestigious Distinction in Stroke Services, Acute and Inpatient Stroke Rehab, through Accreditation Canada, which showcases our team's national leadership and unwavering dedication to delivering exceptional stroke care. (For more on this accomplishment, visit <https://quintehealth.ca/news-story/quinte-health-achieves-national-distinction-in-stroke-care/>)
- In July, the Ontario government announced additional ongoing funding for pediatric health services. That announcement translated locally into additional funding of \$359,588 for children's rehabilitation services delivered by our Quinte Children's Treatment Centre team in the community and in schools, and \$106,648 in support of early intervention preschool speech and language.
- Surgical volumes are trending toward a steady state and very near to 2019 levels. Ophthalmology volumes, which were hard hit during the pandemic closures, have ramped up to our highest volumes in 2022/23 and are trending to achieve the same this year.

While there continue to be challenges and areas that will take longer to stabilize, including health human resources, the teams and leaders have continued to demonstrate remarkable adaptability and resilience.

Physician Staffing

Some recent successes in physician recruitment include associate physician recruitment this year in Pathology, OBGYN, Pathology, Radiology, Internal Medicine, Emergency, and Anaesthesia. We continue to experience staffing pressures in key departments, most notably the BGH and NHH Emergency Departments (ED), and in Family Medicine. For the BGH ED, this has meant that there is frequently only one physician during peak hours rather than two.

Quinte Health welcomes Dr. Ryan Yu as Chief/Medical Director of Laboratory Medicine

Dr. Ryan Yu is the new Chief/Medical Director for the Department of Laboratory Medicine. Dr. Yu served as a member of the Quality of Patient Care Committee of the Board for the past three years. He starts in the role on October 1, 2023, taking over from Dr. Cathy Goetz who has been the long-standing physician leader for the Laboratory.



BOD- values in action award -September 2023 CTC's work supporting kids with FASD

At the beginning of each meeting of the Board of Directors, we shine a well-deserved spotlight on the great work of our teams that bring our Quinte Health values to life – Imagine it's you, Value everyone, We all make a difference, and Stronger together. This month, it's my pleasure to celebrate some of the amazing work of the Quinte Children's Treatment Centre - otherwise known as the CTC.

We are incredibly proud to have the CTC as part of the Quinte Health family of four hospitals. The centre provides a range of child development and rehabilitation services to nearly 3000 children and youth with special needs in Hastings and Prince Edward Counties.

Two team members, Kerri Cater and Kristine Gyuk, work with an incredibly interesting group of children – those living with the little-known, but quite prevalent, Fetal Alcohol Spectrum Disorder (FASD). This disorder is one of the leading neurodevelopmental disabilities in Canada, affecting 4% of the Canadian population. That's more people than Autism, Cerebral Palsy, Down Syndrome, and Tourette's Syndrome combined. Despite this high prevalence, the disorder is not well understood, and specialized services are scarce.

According to Director Margaret Van Beers, this program is relatively new, and Kerri and Kristine have been key to building this service at the CTC. They consistently go above and beyond in advocating for and supporting children and youth in our community with this disorder.

The challenges individuals with this condition face are diverse - no two individuals present the same way. Kerri and Kristine meet every child, youth and family with compassion and curiosity. They use a strengths-based approach to celebrate each child or youth's uniqueness as they help them to navigate their relationships and environments. A key component of their role is building the capacity of caregivers, health professionals, schools, and other community partners to better understand and support children and youth with the disorder.

The month of September is National Fetal Alcohol Spectrum Disorder Awareness Month. You may notice that some members of the Board are sporting red shoes as we shine a light on the work of these remarkable team members and the importance of education and support for this disorder. The national awareness symbol is a red converse shoe, which started when a person living with the disorder wore red shoes to speak at an international event. Red shoes have come to symbolize the strengths and uniqueness of this community.

Thank you, Kerri and Kristine, for your dedication to supporting those with fetal alcohol spectrum disorder. We know this is one part of the incredible work of the CTC, and we are inspired and grateful for your service to our community.

Kerri and Kristine, could you please come forward to accept the values in action award.



Creating healthier communities. Together.

Quinte Health welcomes the 2023/24 Board of Directors

Belleville, September 26, 2023 - The Quinte Health Board welcomes three new Directors - Mike O'Shea, Yves Savoie and Bob Forder, plus new Board Chair Lisa O'Toole and Vice-Chair and Treasurer Gary Hannaford.



Bob Forder is a highly accomplished professional with over 30 years of experience in manufacturing. He held various management positions, including IT, Lean Manufacturing, Maintenance, and Production Manager. In 2013, he transitioned into public service as the Manager of Buildings and Facilities for the City of Quinte West. Bob has also made notable contributions to his community, serving on the Quinte Manufacturing Association, the Belleville Chamber of Commerce and the Loyalist College Board of Governors. He is a proud father to two and grandfather to four and lives in Quinte West with his spouse.



Mike O'Shea's professional career spanned 35 plus years, initially articling with KPMG and the Provincial Auditor's office. With a career that weaved progressively through senior finance, regulatory and audit management positions in the Energy, Education and Government sectors. He also taught finance, audit and accounting courses at York University and several colleges. Mike is a CA, CPA, and Chartered Accountant with an MBA from York University's Schulich School of Business and a Diploma in Landscape Architecture. He has recently retired and is living in Foxboro.



Yves Savoie is an executive coach and strategy advisor to not-for-profits and charities. He is the former CEO of Heart & Stroke Canada and the Multiple Sclerosis Society of Canada. He brings deep practical knowledge and experience to complex organizations that deliver social impact. Yves is a tireless policy advocate for people with disabilities, for healthy eating, and for patient-centered approaches to healthcare. He graduated from the University of Toronto, obtained his MBA at Concordia University, and later completed a Master of Management at McGill University. Yves and his partner live in the Township of Tyendinaga on the traditional territory of the Haudenosaunee peoples.

During the June meeting, the Board expressed gratitude to outgoing Directors Patrick Johnston, Peggy Payne, Ross Rae and Janet Dalicandro for their remarkable service and outstanding contributions to Quinte Health. They also thanked the outgoing Chair, and continued Quinte Health Board Member, Nancy Evans, for her term.

"It was an honour to serve a term as Chair of the Quinte Health Board of Directors," commented Evans. "When people join the Quinte Health Board, they often comment on the high level of governance standards and performance. This

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Prince Edward County Memorial Hospital

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Trenton Memorial Hospital

242 King Street
Trenton, ON K8V 5S6
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commitment to operating at best practices is important for Quinte Health and our communities. I have every confidence Lisa will uphold this calibre of professionalism as she takes the reigns as Chair for the upcoming Board year.”

Lisa was born and raised in this community and welcomes the opportunity to serve it in her capacity as Director and now as Chair of the Board.

“Serving on the Quinte Health Board is an extraordinary experience,” explains O’Toole. “Our hospitals play a critical role in the overall wellbeing of our communities. Every day we impact the lives of hundreds of people and families. The work of the board is not simple or easy, but the opportunity to contribute so significantly is profoundly meaningful and fulfilling.”

The Board's governance role includes setting the plan for our four interdependent hospitals, monitoring Quinte Health's ongoing financial health, performance, and patient care, and ensuring an effective two-way flow of communication with the public Quinte Health serves. This team of skilled, experienced, and committed members of our community provide essential leadership, stewardship, and oversight to Quinte Health.

[2023/24 Quinte Health Board of Directors](#)

Elected:

Lisa O'Toole, Chair

Gary Hannaford, Vice-Chair and Treasurer

Nancy Evans

Andrew Fleming

Bob Forder

Tamara Kleinschmidt

Gary Mitchell

Mike O’Shea

Christian Sauvageau

Yves Savoie

Ex-officio (non-voting) Board Members:

Stacey Daub, President and CEO

Dr. Colin MacPherson, Chief of Staff

Lina Rinaldi, Vice President and Chief Nursing Officer

Immediately following the Annual Meeting, a meeting of the 2023/24 Quinte Health Board of Directors was held via videoconference.

Board Members: Lisa O'Toole
Gary Hannaford
Nancy Evans
Tamara Kleinschmidt
Gary Mitchell
Christian Sauvageau
Yves Savoie
Stacey Daub, President & CEO
Dr. Colin MacPherson, Chief of Staff
Lina Rinaldi, Chief Nursing Executive

Staff Present: Matthew Campbell
Gina Johar
Susan Rowe
William (Bill) Tottle
Sheila Mabee, recorder

Regrets: There were regrets from Andrew Fleming, Bob Forder, and Mike O'Shea.

1.0 CALL TO ORDER, WELCOME NEW BOARD MEMBERS

At 4:05 p.m., S. Daub welcomed everyone and called the meeting to order.

2.0 DECISION ITEMS

2.1 Approval of 23/24 Board Officers

Moved by N. Evans, seconded by C. Sauvageau:

THAT the Board of Directors approves the appointment of the following Board Officers for 2023/24, as recommended by the Governance, Communications and Strategy Committee:

- *Chair: Lisa O'Toole*
- *Vice-chair and Treasurer: Gary Hannaford*

CARRIED

At 4:06 p.m., L. O'Toole assumed her role as Board Chair, acknowledging Board members, the Senior Leadership Team and support staff.

2.2 Approval of 23/24 Board Committee Membership

The Governance, Communications and Strategy Committee identified proposed memberships for the 2023/24 Board committees based on director's preferences, previous committee experience, and succession planning.

Moved by N. Evans, seconded by C. Sauvageau:

THAT the Board approve the 2023/24 committee membership, as recommended by the Governance, Communications and Strategy Committee.

CARRIED

2.3 Approval of 23/24 Board and Committee Meeting Schedule

L. O'Toole presented the 2023/24 meeting schedule noting that it was developed based on past practice, with a reduced number of committee meetings, while also maintaining its due diligence.

Moved by C. Sauvageau, seconded by T. Kleinschmidt:

THAT the Board of Directors approves the 2023/24 board and committee meeting schedule.

CARRIED

3.0 ADJOURNMENT

Moved by L. O'Toole:

THAT the meeting be adjourned at 4:12 p.m., on July 31, 2023.

CARRIED

Next meeting:

- September 11, 2023: Board Education and Social Event.

Action items:

- There were no action items identified from the July 31, 2023, meeting.

A meeting of the Quinte Health Board of Directors was held via video conference. N. Evans chaired the meeting.

Board Members: Nancy Evans, Chair
Lisa O'Toole, Vice-chair
Gary Hannaford, Treasurer
Janet Dalicandro
Patrick Johnston
Tamara Kleinschmidt
Gary Mitchell
Peggy Payne
Ross Rae
Christian Sauvageau
Stacey Daub, President & CEO
Dr. Colin MacPherson, Chief of Staff
Lina Rinaldi, Chief Nursing Executive

Staff Present: Matthew Campbell
Gina Johar
Susan Rowe
William (Bill) Tottle
Sheila Mabee, recorder

Guest(s): Yves Savoie

Regrets: There were regrets from Andrew Fleming.

1.0 CALL TO ORDER AND WELCOME

At 3:02 p.m., N. Evans welcomed everyone and called the meeting to order.

1.1 Land Acknowledgement

N. Evans shared a land acknowledgement, recognizing the land on which Quinte Health operates has been a site of human activity for thousands of years and is the traditional territory of the Huron-Wendat, Anishinaabe and Haudenosaunee peoples.

1.2 Approval of Agenda

The agenda was reviewed as circulated, with no changes noted.

Moved by J. Dalicandro, seconded by P. Payne:

THAT the agenda of July 31, 2023 be approved.

CARRIED

1.3 Declaration of Conflicts of Interest

Based on the items identified on the agenda, there were no conflicts of interest declared. P. Peggy questioned whether she had a conflict for Closed session PECMH Redevelopment 3.1 and 3.2 as an incoming member of the PECMH Foundation Board, but the Board determined this was not a conflict.

2.0 DISCUSSION/DECISION

2.1 *Chair's Remarks*

N. Evans, in her final meeting as Board Chair made remarks acknowledging the exiting Board members and incoming Board members. Additionally, the three foundations and the community development fund were acknowledged, as were the senior leadership team and support staff for their extraordinary commitment and dedication to the community, amidst the unrelenting pace and pressures.

The hospital received a gracious letter from a mother and a family member who happened to be travelling through the region from British Columbia. The letter was shared with the entire Board with heartfelt thanks for the care received at Quinte Health.

2.2 *(Draft) Audited Financial Statements*

G. Hannaford reviewed the 2022-23 (draft) audited financial statements for the fiscal year ending March 31, 2023, highlighting a deficit of \$14MM, the most significant component of which was \$12.1MM for wage adjustments following Bill 124 being struck down.

The operating deficit of \$1.9MM is due primarily due to unfunded beds, partially offset by one-time funding. The health human resource shortages exacerbated this issue. Despite these pressures, Quinte Health is proud to be making inroads in surgical and diagnostic imaging wait times.

The Auditors, who have confirmed their independence of the organization, presented the Audited Financial Statements to the Audit and Resources Committee at the July meeting, including the statement of financial position, cashflows, notes of disclosure, and updates to significant accounting policies and practices. The auditors are presenting an unqualified report to the Board. The audit opinion will be dated today, pending Board approval.

With the organization not balancing the budget, the deficit waiver process (and related remedial action to be undertaken) is underway with Ontario Health. This has been delayed with the Bill 124 impacts and timing of the HSAA extensions. It is expected that further communications will come out sometime this fall.

Moved by G. Hannaford, seconded by G. Mitchell:

THAT the Board of Directors approves the Draft Audited Financial Statements for the fiscal year ending March 31, 2023.

CARRIED

2.3 *Annual Appointment of Auditor*

G. Hannaford noted the Audit and Resources Committee is recommending KPGM continuing as the external auditors for 2023/24 fiscal year.

Moved by G. Hannaford, seconded by L. O'Toole:

THAT the Board of Directors recommend the reappointment of KPMG as external auditors for the 2023/24 fiscal year.

CARRIED

3.0 ADJOURNMENT

Moved by P. Payne, seconded by C. Sauvageau:

THAT the meeting be adjourned at 3:29 p.m., on July 31, 2023.

CARRIED

DRAFT